

Refoss

User Manual

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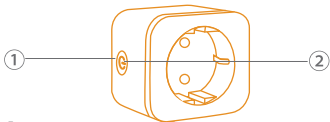
Safety Information —

- It is recommended that this device is used indoors in a dry location only.
- The device shall be used within its rated power included in the product specifications on the package.
- Make sure the device is fully plugged in and kept out of reach of children for safety concern.

Package Contents —

- 1 x Smart Plug
- 1 x User Manual

LED and Button Rules



① Power Button

Press the button to turn the smart plug ON or OFF.

To factory reset the smart plug, press and hold the button for 5 seconds until the LED flashes between amber and green.

② Status LED

Solid amber: Initializing/ Firmware upgrading

Rapidly flashing green:

Wi-Fi connecting

Slowly alternating between amber and green: Ready to pair

Solid green: Connected to home

Wi-Fi/ Successfully paired

Solid red: No internet connection

OFF: Your receptacle is not powered on/
The smart plug is not turned on.

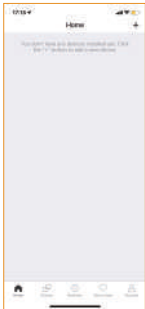
Installation Guide —

1. Make sure your smart device is covered by strong Wi-Fi signal.
2. Download the eHomeLife app.
3. Launch the eHomeLife app and log in to your account, or if you are a new user, tap Sign up to create a new account.
4. Tap the “+” icon to select the type of

smart device you want to add, then you can just follow the setup wizard to finish configuration.

5. Relocation of the smart device does not require additional operations provided that it is on the same network with strong Wi-Fi signal.





NOTE:

Find more at <https://www.refoss.net/support/>.

Link to Google Assistant or Amazon Alexa

Set up the device in the eHomeLife app first, then link it to voice assistants.

Link to Amazon Alexa

Go to **Account-> Amazon Alexa** and allow Refoss to link with Alexa.

Link to Google Assistant

Go to **Account-> Google Assistant** and follow the step-by-step instructions to complete the linking process.

FAQ —

At Refoss, we strive to assure your satisfaction. Attached below is a

non-exhaustive list of questions that users are mostly concerned about.

1. What devices can I control with Refoss smart plug?

You can control lights, fans, humidifiers, portable heaters, and other small appliances that are in conformity with the specifications of the smart plug, i.e. up to 13A/ 10A/ 10A/ 15A/ 16A output for UK/ EU/ AU/ US/ FR appliances, respectively.

2. What should I do when the LED turns solid red?

You can troubleshoot the following:

- Check if your home Wi-Fi is working

properly.

- Make sure that you have disabled access control in your router and that the smart plug is not blocked by the router's firmware.
- Factory reset your Refoss smart plug and try to add it again.

Learn more at <https://www.Refoss.net/support>

Warranty —

Refoss products are covered by a 24-month limited warranty from the date of purchase. Please visit <https://www.Refoss.net/support/warranty> for detailed warranty policy and product registration.

SIMPLE DEVICE SIMPLIFY YOUR LIFE

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